

UCPM Training, Exercises and Exchange of Experts Programmes

# A training catalogue for civil protection and disaster management professionals

Union Civil Protecti Knowledge Networ







# Your guide to the courses available under the UCPM Training Programme.

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# Introduction

In October 2001, the European Union established the EU Civil Protection Mechanism (UCPM). The UCPM aims to strengthen cooperation on civil protection among EU Member States and UCPM Participating States and to facilitate coordination in the field of civil protection in order to improve prevention, preparedness and response to disasters.

When an emergency overwhelms the response capabilities of a country in Europe and beyond, it can request assistance through the UCPM. The European Commission plays a key role in coordinating disaster response by EU Member States and UCPM Participating States worldwide. It coordinates the delivery of assistance in disaster-stricken countries, such as in-kind items and expertise, and deployment of civil protection teams and specialised equipment.

The UCPM training programme for civil protection and disaster management personnel aims to improve the competencies of experts, and to enhance coordination, compatibility and complementarity of capacities involved in UCPM operations. It helps to better prepare for disasters and contributes to UCPM response capability. Since 2004, over 15 000 course places have been offered to EU Member States, UCPM Participating States, third countries, EU staff, and United Nations (UN) and international organisations. UCPM courses are intended to supplement national training provided to experts by their home countries and organisations.





## How to use this catalogue

We recommend viewing this catalogue in full screen mode. In Adobe Acrobat, press 'Ctrl This catalogue can be navigated chronologically or sporadically via the 'previous', + L' (Windows) or 'Command + L' (Mac) to enter full screen, and 'Esc' to exit. To enter 'next', and 'home' buttons, allowing you to easily refer to the UCPM courses that are and exit full screen in a browser, press 'F11' or 'Fn + F11' (Windows) or 'Ctrl + Command relevant for you. + F' or 'Fn + F' (Mac). Please note that full screen mode is different to presentation mode, which may disable the catalogue's navigation buttons.

## **Abbreviations**

## **CECIS:**

Common Emergency Communication and Infor System

## **CBRN**:

Chemical, biological, radiological and nuclear

## DCC:

Deployable Capacities Course

## DMC:

Disaster Management Cycle

## EC:

European Commission

## ECHO:

European Commission Directorate-General for European Civil Protection and Humanitarian Aid Operations

	ECPP:	EUCPT:
١	European Civil Protection Pool	European Union Civil Protection Team
	EUD:	EU MS:
	Mechanism Introduction Course for EU Delegations and ECHO Offices Staff	European Union Member State
		GDACS:
	EET: Environment and Emergencies Training	Global Disaster Alert and Coordination System
		HNS:
	EMTCC:	Host Nation Support
	Emergency Medical Team Coordination Cell	
		IM:
	ERCC:	Information Management
	Emergency Response and Coordination Centre	
		IMC ADV:
	EU:	Information Management Course Advanced
	European Union	



## Abbreviations

## INSARAG:

International Search and Rescue Advisory Gro

LMS:

Learning Management System

## LO:

Liaison Officer

LOG/LRT: Logistics Response Team

MRS:

Mechanism Refresher Course

## NAT:

Mechanism Introduction Course for National O Protection and Disaster Management Staff

## NCP:

Mechanism Course for National Authorities UC Contact Points

## NTC:

National Training Coordinator

	ODC:	TLC:
roup	Operational Deployment Course	Team Leadership Course
	ODC ADV:	TTX:
	Operational Deployment Course Advanced	Table Top Exercise
	OIC:	UN:
	Operational Integration Course	United Nations
	OSOCC:	UNDAC:
	On-Site Operations Coordination Centre	The United Nations Disaster Assessment and Coordination
	RFA:	
	Request for Assistance	UCPM: EU Civil Protection Mechanism
	RDC:	
al Civil	Reception and Departure Centre	UCC: USAR Coordination Cell
	SEC:	
UCPM	Safety and Security Course	UMI: Union Mechanism Introduction Course
	SEC ADV:	
	Safety and Security Course Advanced	
	TAST:	
	Technical Assistance and Support Team	

## lcons



Online training

## Colour key



Residential training	Blended training
Online modules	Training for civil protection and disaster management stakeholders
Module table top and Module field exercises	Exchange of Experts
New training programme	old training programme

# What is the UCPM Training and Exercises Programme?





# What is the UCPM Training and Exercises Programme?

The UCPM Training and Exercises Programme is made up of various training courses and exercises tailored to specific target groups.

## Training and exercises offer

If you want to deploy on UCPM missions, you must complete all courses on the **deployable pathway** and participate in EU MODEX exercises (first a table top exercise and then a field exercise). Other UCPM exercises, such as full-scale, are refresher opportunities for already trained experts. EC-UN joint courses, as part of the deployable pathway, are specialised courses designed to prepare you for specific deployments, like environmental or medical emergency missions. The EC-UN joint courses currently offered are Logistics Response Team (LOG/LRT), USAR Coordination Cell (UCC), Environment and Emergencies Training (EET), and Emergency Medical Team Coordination Cell (EMTCC).

EU MODEX exercises aim to better prepare UCPM experts and capacities for international deployments. Their main objective is to enhance the coordination of civil protection assistance interventions by developing the competence of the experts involved, and ensuring improved compatibility and interoperability between the intervention teams and other intervention support.





## There are two types of EU MODEX exercises:

## Module table top exercises

Module table top exercises are discussionbased exercises which, on the basis of an exercise scenario, focus on strategic decision-making around coordination, interoperability, standard operating procedures, reporting and communication arrangements. The management staff of modules, other response capacities, TAST and EUCPT participate in table top exercises.

EU MODEX exercise scenarios are replicating floods, forest fires, chemical, biological, radiological and nuclear (CBRN) disasters, earthquakes and medical emergencies.

Other UCPM exercises that are refresher opportunities for fully trained experts include:

- others).
- UCPM assistance, in its response operations.

To find out more, go to the exercises page on the Union Civil Protection Knowledge Network website.

## Module field exercises

Module field exercises are carried out under simulated emergency conditions. They focus on operational aspects of the minimum requirements during the different phases of international deployments (mobilisation/ arrival, operations and demobilisation), where they test cooperation, coordination, interoperability, self-sufficiency, standard operating procedures, reporting and communication, safety and security. The full module teams, other response capacities, TAST and EUCPT participate in field exercises.

• Full-scale, multi-agency, multi-jurisdictional, cross-sectorial exercises that aim to enhance national disaster response management systems by better integrating UCPM intervention assistance (among

• Host Nation Support (HNS) table top exercises outside the EU that focus on challenges encountered by a disaster-stricken country in receiving, integrating and coordinating international and, in particular,



If you are a civil protection or disaster management stakeholder performing a UCPM coordination role at national level and you will be involved, in some form, with UCPM assistance, you can complete courses under the training offer linked to your role or profile in the national emergency management system. This training for civil protection and disaster management stakeholders mainly targets staff who will not necessarily be deployed on an international UCPM mission.

**Online modules** are available on different disaster management topics and in different languages, from stand-alone modules, such as 'Cultural Sensitivity and Gender' or 'Information Management', to refresher and pre-learning for blended training courses.

Flexible training, in the form of **ad hoc training courses, training of trainers, and thematic workshops and seminars**, addresses emerging needs and risks. This training aims to respond to knowledge and skills gaps as they are identified.

For more details on the different UCPM Training and Exercises pathways, please refer to the diagram, <u>'A snapshot of UCPM training, exercises and exchange programmes'</u>.







Whats is the Exchange of Experts programme?



# What is the Exchange of Experts programme?

The Exchange of Experts in civil protection programme gives you the opportunity to share experiences, gain valuable knowledge, and strengthen your operational skills through a system of exchange.

You can either apply to go on an exchange in your field of interest, or civil protection organisations can invite you to participate in an exchange on their chosen theme. The exchange topic must bring value in the context of the UCPM, and you should take the knowledge or experience you gain back to be implemented in your organisation or country.

## Who can participate?

You can participate if you are a civil protection expert or organisation from an EU Member State, UCPM Participating State, or eligible third country from the Western Balkans, Southern and Eastern Neighbourhood.

The Exchange of Experts programme is open to deployable experts; modules, other response and rescEU capacities' personnel; civil protection and disaster management staff; and organisations that have a recognised role in civil protection and disaster management.

## How does it work?

Exchanges can take place in all EU Member States and UCPM Participating States. In exceptional cases (and if duly justified), the exchanges may take place in eligible third countries.

The duration of exchanges can vary in length from three to five days, to up to three months.

To apply for an exchange, you must first obtain approval from your National Training Coordinator (NTC) or National Focal Point (third countries).

Discover more about <u>the Exchange of Experts</u> in civil protection programme.



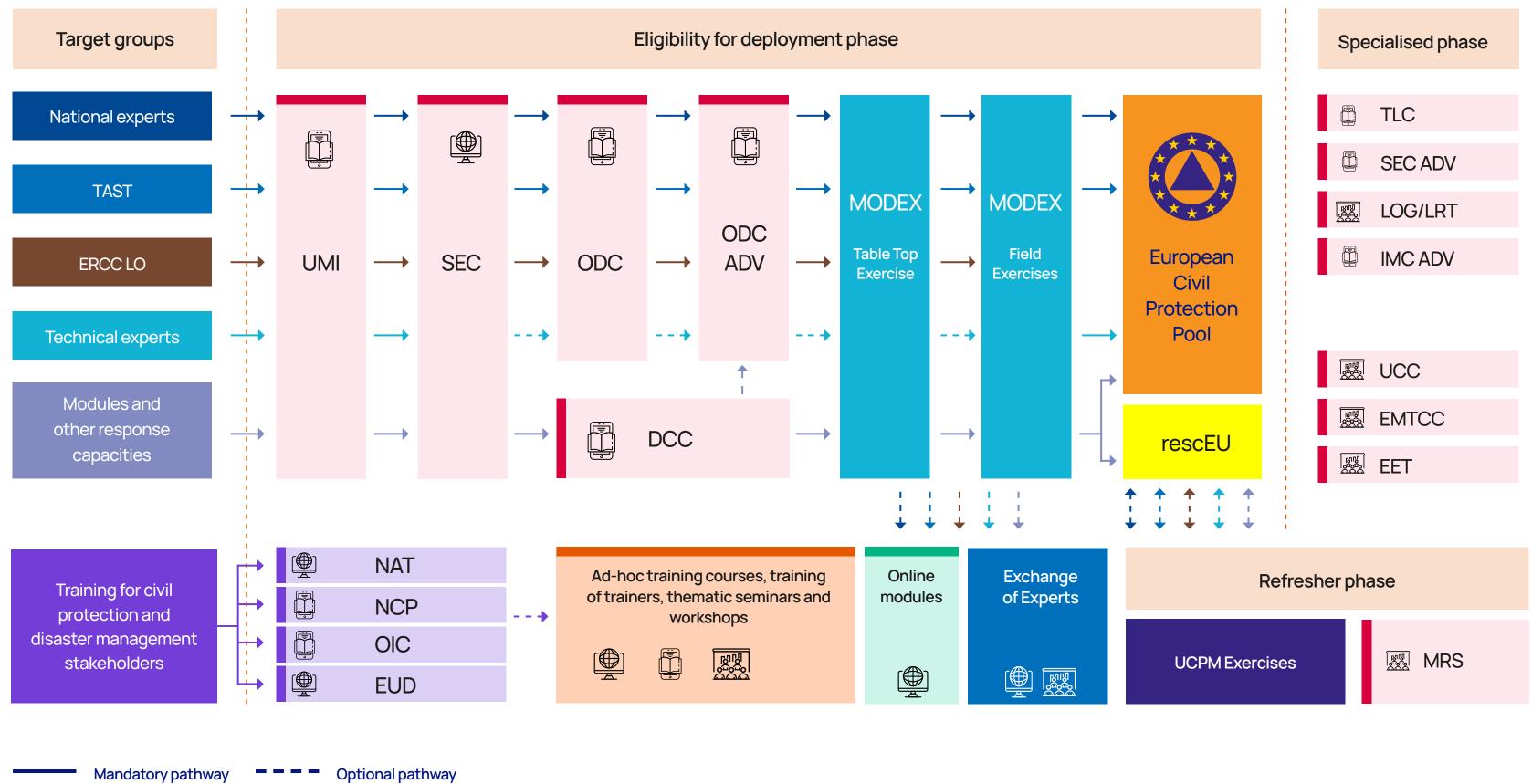




A snapshot of UCPM training, exercises and exchanges



# A snapshot of UCPM training, exercises and exchange programmes





# Overview of the training programme



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# Overview of the training programme

The UCPM training programme offers four main training areas, designed to support different roles and functions within the EU Civil Protection Mechanism. Click on a pathway to find out about the courses available on it.



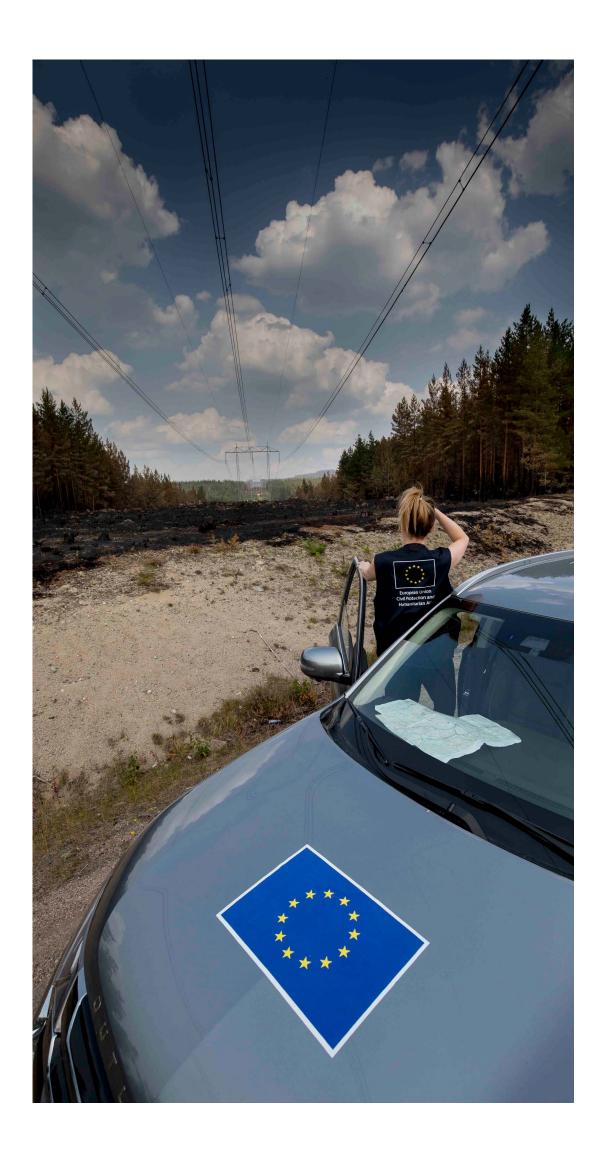
## Deployable training pathway

The courses on the deployable pathway provide learning opportunities to prepare you for UCPM deployments as a European Union Civil Protection Team (EUCPT) expert, Technical Assistance and Support Team (TAST) member, technical expert, and modules, other response and rescEU capacities' key personnel.

## Who can participate?

The target audience for this training pathway is experts and capacities personnel who will deploy on UCPM international missions.

With the exception of the Union Mechanism Introduction (UMI) and Deployable Capacities (DCC) courses (which are open to EU candidate and potential candidate countries, and some representatives of UN and international organisations), the courses on the deployable pathway are only open to EU Member States and UCPM Participating States.



## Deployable training pathway

The Deployable training pathway consists of training for experts and modules/capacities' key staff that will take part in international UCPM missions. It includes courses necessary to become eligible for deployment, specialised training (including joint EC-UN courses), and a refresher seminar.

# Deployable training pathway

The Deployable training pathway includes four joint EC-UN courses as part of specialised training to equip learners for specific missions, like environmental or medical emergencies.

## Union Mechanism Introduction Course (UMI)

#### Purpose:

To provide you with the necessary knowledge about the UCPM, disaster management principles and the legal framework of civil protection and humanitarian aid. This course is the introductory level to the UCPM Training and Exercises Programme. It will help you to explore your potential to develop as a UCPM deployable professional in different roles and functions, and to enhance your understanding of the international disaster environment.

## Learning objectives:

Upon completion of the course, you will understand the specificities of UCPM prevention, preparedness, and response to disasters in an international environment, and the roles expected from your function. You will also understand and demonstrate the ability to perform as member of a team, to interact with disaster environment stakeholders and to perform specific UCPM roles and activities as requested.

#### In particular, you will be able to:

- operational point of view
- ✓ Understand the international disaster response environment
- ✓ Understand the UCPM operations in preparation and response to disasters
- ✓ List the characteristics of international deployment inside and outside the EU and the deployment cycle

✓ Understand the European Union response to disasters under the UCPM and humanitarian aid from a legal and

Describe the various aspects of disaster risk management and the disaster management cycle and principles

## Union Mechanism Introduction Course (UMI)

- ✓ Understand the roles played by the different actors involved in deployment and the tools used
- Describe the roles and functions of modules and other capacities key staff
- Apply the social and personal competencies expected in an international disaster response context

#### Target group:

- and experienced at national level wishing to deploy internationally as part of an EUCPT
- ✓ TAST key personnel
- ✓ EU modules, other response and rescEU capacities' key personnel
- ✓ DG ECHO staff (ERCC Liaison Officers, ECHO Field Offices staff)
- ✓ Relevant personnel from international organisations, IFRC and UN Agencies
- candidate countries)

### Selection criteria:

## The NTCs will assess and nominate participants based on the following selection criteria:

- Experience with civil protection, disaster management or from a technical field
- Key Personnel)

✓ Identify the functions to be accomplished by experts and individuals deployed as EUCPT and TAST

EU Member States and UCPM Participating States' civil protection/disaster management experts already trained

EU Member States and UCPM Participating States' Technical Experts with a specific professional background

✓ Civil protection and disaster management personnel from eligible third countries (EU candidate and potential

✓ Minimum English language level: B2 (C1 if function profile EUCPT Team Leader/Deputy Team Leader; B1 if Modules

## Union Mechanism Introduction Course (UMI)

- Fit for deployment
- ✓ Motivation to participate in the UCPM Training and Exercises Programme and to be deployed

## Methodology:

## **Duration**:



**Blended training** 

One half day selfpaced modules and activities (online asynchronous)

One full and three half days webinar (online synchronous)	Three days residential course	One half day post- course activities (online synchronous and asynchronous)

## Safety and Security Course (SEC)

#### Purpose:

To provide you with the basic security awareness to prepare you for international deployment under the UCPM. This course covers a range of likely risks and scenarios that you may be exposed to when deployed. The content is of generic nature, and will be completed with the contextual, mission-specific briefing that you will receive when you arrive on a mission.

## Learning objectives:

## Upon completing this course, you will be able to:

- ✓ Outline the European Commission DG ECHO and ERCC security organisation
- ✓ Understand the need for individual pre-mission preparation

- ✓ Understand the meaning of the safety and security vocabulary
- Recognise security problems and use key procedures in the mission area
- ✓ Understand the need for individual key actions

#### Target group:

- experienced at national level wishing to deploy internationally as part of an EUCPT

✓ Understand how to attain basic awareness of security problems in missions/operations inside and outside of EU

✓ Understand security and safety threats and risks inherent to international deployments under the UCPM

✓ EU Member States and UCPM Participating States' civil protection/disaster management already trained and

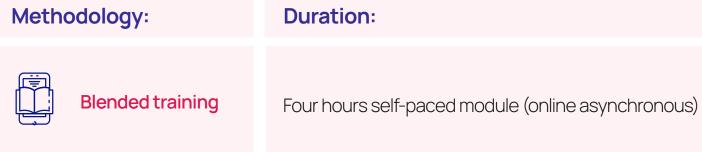
EU Member States and UCPM Participating States' Technical Experts with a specific professional background

## Safety and Security Course (SEC)

- ✓ DG ECHO staff (ERCC Liaison Officers, ECHO Field Offices staff)
- ✓ TAST key personnel
- ✓ EU Modules, other response and rescEU capacities' key personnel

## Selection criteria:

- ✓ Attainment of a recommendation to proceed to SEC
- ✓ Function in civil protection/disaster management system corresponding to the target group
- ✓ UMI selection for minimum English language level and other UMI criteria that apply to all deployable courses
- ✓ Completed courses: UMI New
- ✓ Completed courses: CMI/TEC/MBC Old



## **Operational Deployment Course (ODC)**

#### Purpose:

To provide you with essential knowledge and skills required for you to undertake international deployments under the UCPM. The ODC is the first operational deployment course with the objective to prepare EUCPT members, including Technical Experts and TAST key personnel, for international deployments by covering all phases of the mission cycle.

## Learning objectives:

## Upon completion of the course, you will be able to:

- ✓ Understand the importance of team dynamics and team composition based on experience and strengths
- ✓ Understand the relationship between the ERCC and the EUCPT whilst on mission
- ✓ Understand the role and responsibilities of an ERCC Liaison Officer
- ✓ Understand the UCPM system to be better equipped to contribute to the coordinated disaster response efforts on behalf of the European Union
- Understand the UCPM documentation and products to effectively apply mission preparedness strategies prior to deployment
- ✓ Identify stakeholders to create effective cooperation between the EUCPT and stakeholders and to communicate EU's key priorities and objectives during missions
- Communicate clearly and effectively and disseminate information management products to relevant stakeholders within the EUCPT framework
- ✓ Develop an EUCPT Office space based on the principles of the On-Site Operations Coordination Centre (OSOCC) Guidelines

## Operational Deployment Course (ODC)

- Demonstrate ability to effectively coordinate and communicate during emergency response operations
- Demonstrate ability to host a coordination meeting during a mission to support a well-coordinated and efficient response to emergencies
- ✓ Demonstrate necessary knowledge, skills and mindset to effectively manage logistical operations in an emergency response as part of an EUCPT

- ✓ Demonstrate an understanding of cultural differences within an EUCPT mission
- ✓ Explain administrative responsibilities of an EUCPT whilst on mission

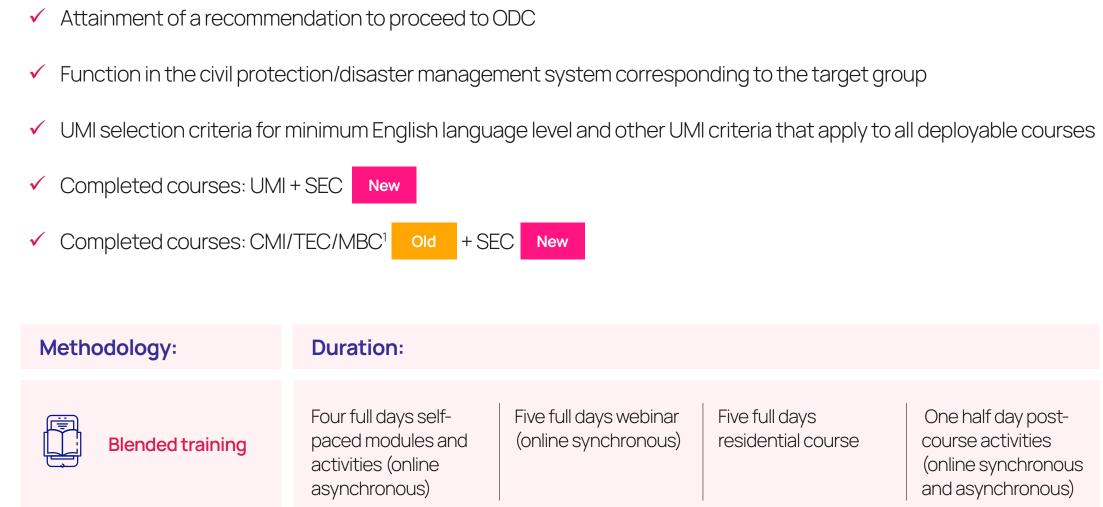
## Target group:

- and experienced at national level wishing to deploy internationally as part of an EUCPT
- ✓ EU Member States and UCPM Participating States' Technical Experts (optional)
- ✓ DG ECHO staff (ERCC Liaison Officers)
- ✓ TAST key personnel

✓ EU Member States and UCPM Participating States' civil protection/disaster management experts already trained

## Operational Deployment Course (ODC)

## Selection criteria:



<sup>1</sup>MBC is a prerequisite if a candidate from modules/other key response capacities' staff wants to pursue the Deployable pathway as an EUCPT member. The same applies for ODC ADV, TLC, SEC ADV and IMC ADV.

## Operational Deployment Course Advanced (ODC ADV)

#### Purpose:

To provide you with an enhanced level of knowledge and skills required to perform competently as an EUCPT member, including the TAST personnel, during international deployments under the UCPM. The ODC ADV is the second operational deployment course mandatory to be eligible for UCPM international deployment, along with participation in a MODEX table top and field exercise.

## Learning objectives:

#### Upon completion of the course, you will be able to:

- ✓ Analyse and apply different assignments and roles that need to be filled on a UCPM mission
- ✓ Apply and evaluate the importance of staff structure and division of tasks
- ✓ Understand what data and information is needed and how to use it in a mission context
- ✓ Understand and implement key aspects of coordination management on a UCPM mission
- ✓ Understand how to manage mission-critical knowledge from a coordination platform perspective
- Analyse and create persuasive and good quality briefing documents and presentations
- Organise and present complex information to an audience and demonstrate expertise and mastery of the subject matter

- ✓ Implement negotiation skills, including protocol for meetings in a high-level coordination meeting
- ✓ Understand the role of media and VIPs in relation to achieving mission objectives
- Prepare and conduct a press briefing with a VIP

## Operational Deployment Course Advanced (ODC ADV)

## Target group:

- and experienced at national level wishing to deploy internationally as part of an EUCPT
- (optional)
- ✓ DG ECHO staff (ERCC Liaison Officers)
- ✓ TAST key personnel

#### Selection criteria:

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- ✓ Attainment of a recommendation to proceed to ODC ADV
- ✓ Function in civil protection/disaster management system corresponding to the target group
- EUCPT member) New
- ✓ Completed courses: CMI/TEC/MBC + OPM <sup>Old</sup> + SEC <sup>New</sup>



✓ EU Member States and UCPM Participating States' civil protection/disaster management experts already trained

EU Member States and UCPM Participating States' Technical Experts with a specific professional background

✓ UMI selection criteria for minimum English language level and other UMI criteria that apply to all deployable courses

✓ Completed courses: UMI + SEC + ODC/DCC (DCC if you are a member of a module and want to become an



Five full days webinar Five full (online synchronous) resident	days ial course (online synchronous)

## Deployable Capacities Course (DCC)

#### Purpose:

To provide you with the necessary knowledge and skills required for you to perform competently during an international deployment under the UCPM, covering all phases of a mission cycle. This course will enhance your capability to fulfil tasks and requirements as a member of EU modules, other response and rescEU capacities, and to integrate them into existing national and international coordination arrangements. The course focuses on crucial issues of interoperability, self-sufficiency, logistics, communication and reporting.

#### Learning objectives:

## Upon completing this course, you will be able to:

- under the UCPM, including recent UCPM developments
- ✓ Understand group dynamics and the importance of teamwork for interoperability in the field
- ✓ Demonstrate efficient group work, apply a code of conduct and intercultural abilities
- CECIS
- identify suitable checklists for pre-deployment preparedness
- functioning of a Reception and Departure Centre (RDC) and the needs of HNS
- modules and other response capacities

Describe capabilities and capacities of different types of Modules, other response and rescEU capacities available

✓ Describe the registration mechanisms for Modules, other response and rescEU capacities in the UCPM, including

✓ Understand the significance of mission planning throughout the mission cycle, including demobilisation, and

✓ Identify common logistics challenges in transportation and border crossing, and understand the role and

✓ Analyse the structure of a typical base of operations and alternative accommodation options, and apply the necessary requirements to assess, plan, and establish a base of operations with a focus on interoperability among

## Deployable Capacities Course (DCC)

- with the Civil Protection structures (LEMA) and the EUCPT within the disaster-affected country
- ✓ Describe an appropriate approach for handling media and VIP situations
- how they work in the field
- ✓ Explain the role of the EUCPT to facilitate EU capacities coordination in the field
- mechanism EMTCC and UCC, and describe the purpose of Civil-Military Coordination
- of an emergency response in support of the decision-making process
- plan

## Target group:

- personnel, foreseeing to deploy internationally under the UCPM
- candidate countries)

✓ Identify and map relevant stakeholders in the field, understand the role of HNS and describe effective collaboration

✓ Analyse and explain a need for different types of coordination support structures in different circumstances, and

Explain the collaboration with other Modules/Capacities (interoperability) and role of special coordination

✓ Describe the information management cycle and use of the available information management tools in the context

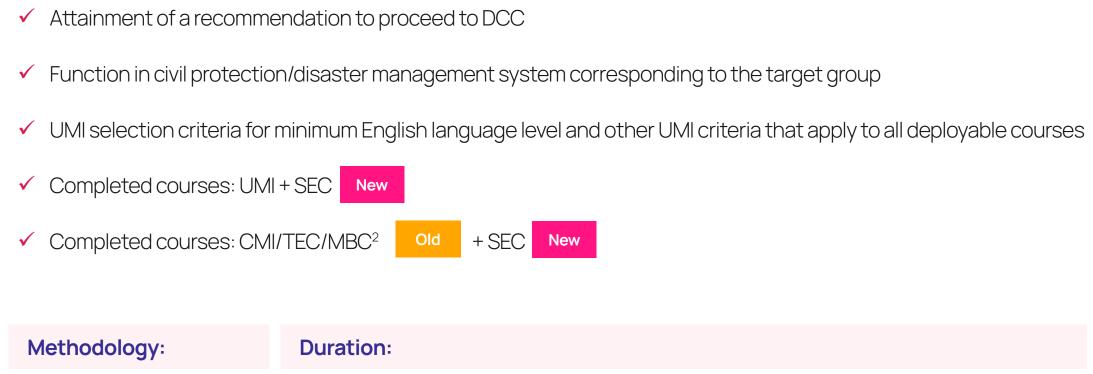
✓ Identify fundamental safety and security principles, including the essential components of a safety and security

✓ EU Member States and UCPM Participating States' Modules, other response and rescEU capacities' key

✓ Civil protection and disaster management personnel from eligible third countries (EU candidate and potential

## Deployable Capacities Course (DCC)

## Selection criteria:





**Blended training** 

One half day selfpaced modules and activities (online asynchronous)

<sup>2</sup>Training candidates who followed CMI/TEC/MBC online in the old training programme and/or who would like to refresh and reinforce their knowledge are also eligible to join the DCC course.

One full day webinar	Five full days
(online synchronous)	residential course

One half day postcourse activities (online synchronous and asynchronous)

## Team Leadership Course (TLC)

#### Purpose:

To provide the necessary competencies to perform competently in the role of Team Leader and/or Deputy Team Leader of an EUCPT during an international UCPM deployment.

#### Learning objectives:

#### Upon completing this course, you will be able to:

- challenges of implementation
- communication
- international response mission
- information management and workflow system
- team meetings
- ✓ Identify operational challenges and imperatives specific to the EUCPT mission
- Implement, validate, and adjust a security plan to ensure operational integrity and safety
- team members and contributing to establishing professional relationships within the team
- adapting mitigation measures, when needed

Explore different leadership models and recognise the tasks of a team leader in diverse situations and the

Effectively communicate with team members and external stakeholders using verbal, non-verbal, and para-verbal

✓ Make appropriate and timely decisions in the context of cultural, political, and operational challenges during an

Establish an effective team with appropriate task distribution and working procedures and develop an effective

Implement team management in various situations, including planning procedures, remote management, and

✓ Foster a positive working atmosphere by applying conflict resolution, trust-building, and influencing skills with

✓ Recognise the strengths and weaknesses of team members and understand their impact on team performance,

## Team Leadership Course (TLC)

- styles accordingly
- ✓ Identify and mitigate potential conflict situations in a disaster environment using conflict resolution, trust-building, and influencing skills
- aspects, and conduct negotiations in an international and intercultural context
- ✓ Apply efficient decision-making methods in collaboration with external partners and stakeholders
- including UNDAC
- professional interviews
- and implementing the programme safely

## Target group:

- management position as Team Leader/Deputy Team Leader as part of an EUCPT
- ✓ DG ECHO staff (ERCC Liaison Officer)

✓ Select leadership and management of an EUCPT in a disaster response context and apply different leadership

Apply different negotiation styles for controversial and conflict situations considering strategic and political

Describe the roles and responsibilities of different stakeholders, and coordinate and collaborate accordingly

Engage proactively in decision-making processes within an EUCPT and in coordination with different stakeholders,

Engage effectively with the media, including implementing a media strategy, drafting a media plan, and conducting

Coordinate and manage a VIP programme by describing all potential elements, such as visits, logistics, and media,

✓ EU Member States and UCPM Participating States' civil protection/disaster management experts experienced at national and international level and already trained in ODC advanced, wishing to deploy internationally in a

## Team Leadership Course (TLC)

## Selection criteria:

- ✓ Attainment of a recommendation to proceed to TLC
- ✓ Function in civil protection/disaster management system corresponding to the target group
- ✓ Completed courses: UMI + SEC + ODC + ODC ADV + exercise  $(TTX + field)^3$  New

## Methodology:

#### **Duration**:

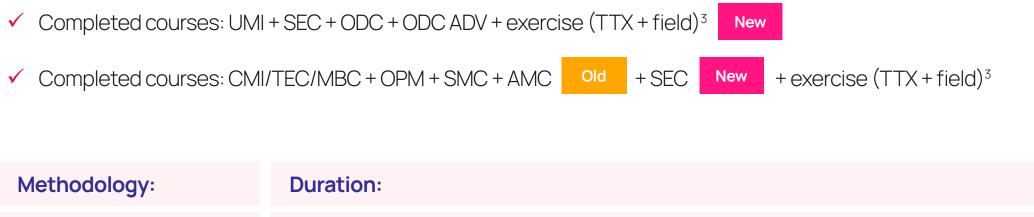


**Blended training** 

Two full days selfpaced modules and activities (online asynchronous)

<sup>3</sup>() mean that the exact placements of exercises in the training pathway will depend on expert's profile and the Pool of Experts' certification process.

✓ UMI selection criteria for minimum English language level and other UMI criteria that apply to all deployable courses



Two half days webinar Five full days (online synchronous) residential course

One half day postcourse activities (online synchronous and asynchronous)

# Safety and Security Course Advanced (SEC ADV)

#### Purpose:

To provide the necessary competencies to perform in the role of Safety and Security Expert of an EUCPT during an international UCPM deployment.

## Learning objectives:

#### Upon completing this course, you will be able to:

- Describe the concept of Duty of Care
- Describe security reporting templates and formats
- Describe how to select and prioritise information relevant to safety and security briefings
- Describe key gender and diversity inclusion considerations in security and safety risk management
- ✓ Identify key stakeholders and conduct secondary data analysis
- ✓ Summarise the process from data to information to support the team's decision-making
- ✓ Describe European Commission, DG ECHO and ERCC security organisation
- Describe the typical layout and content of a mission safety and security briefing and prepare a structured security and safety briefing
- Describe the mission's safety and security environment, identify risks the team may face and describe the team's vulnerability to those risks
- Describe how to develop strategies to reduce risk and vulnerability, including organisational approaches to risk management
- Describe how to develop and furnish a Security and Safety Plan

# Safety and Security Course Advanced (SEC ADV)

- ✓ Assign roles to team members in contingencies
- organisation and their provision of security expertise to the UN Security Management System
- linked to communication systems
- ✓ Describe accommodation needs and associated risks
- Demonstrate the capacity to furnish an unwanted incident report

#### Target group:

and assessment position as Safety and Security Expert as part of an EUCPT

#### Selection criteria:

- ✓ Attainment of a recommendation to proceed to SEC ADV
- ✓ Function in civil protection/disaster management system corresponding to the target group

✓ Describe UN and UNDSS (The Department of Safety and Security is a department of the United Nations) security

✓ Analyse the mission from a Computer Information System (CIS) perspective and suggest action points as part of safety and security briefing, including summarising the necessary CIS equipment and associated risks to the team

✓ Implement and adapt measures for safe travels by all means and identify associated risks and mitigation measures

✓ EU Member States and UCPM Participating States' civil protection/disaster management experts experienced at national and international level and already trained in ODC ADV, wishing to deploy internationally in a coordination

✓ UMI selection criteria for minimum English language level and other UMI criteria that apply to all deployable courses

# Safety and Security Course Advanced (SEC ADV)



<sup>4</sup>() mean that the exact placements of exercises in the training pathway will depend on an expert's profile and the Pool of Expert's certification process.

# Information Management Course Advanced (IMC ADV)

#### Purpose:

To provide the necessary competencies to perform in the role of Information Management Expert of the EUCPT during an international UCPM deployment.

## Learning objectives:

## Upon completing this course, you will be able to:

- ✓ List principles for Information Management (IM)
- ✓ Recognise how an efficient IM system combines field presence with remote support
- through the UCPM, including use of standard tools like MS SharePoint and related software
- ✓ Prepare a separate IM plan of action as a sub-set of the mission-specific plan of action
- interpretation
- ✓ Apply principles for visualisation, GIS, and other forms of descriptive analysis
- ✓ Use simple analysis frameworks as tools for interpretation
- ✓ Practice presentation of processed information for further interpretation
- ✓ Recognise best practices for forward-looking analysis that can be used during an EUCPT mission
- onset disasters

✓ Demonstrate how to establish an effective IM system (process and flow) for an EUCPT and EU Modules mobilised

✓ Practice working with databases collated from various sources, data cleaning, processing, and preparation for

✓ Apply best practices to communicate information to support strategic and operational decision-making in sudden

# Information Management Course Advanced (IMC ADV)

## Target group:

#### Selection criteria:

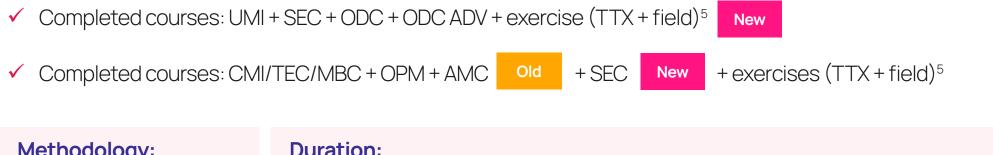
- ✓ Attainment of a recommendation to proceed to IMC ADV
- ✓ Function in civil protection/disaster management system corresponding to the target group
- ✓ Completed courses: UMI + SEC + ODC + ODC ADV + exercise  $(TTX + field)^5$  New

Methodology:	Duration:			
Blended training	One day self-paced modules and activities (online asynchronous)	Two full and one half day webinar (online synchronous)	Four full days residential course	One half day post- course activities (online synchronous and asynchronous)

<sup>5</sup>() mean that the exact placements of exercises in the training pathway will depend on an expert's profile and the Pool of Expert's certification process.

✓ EU Member States and UCPM Participating States' civil protection/disaster management experts experienced at national and international level and already trained in ODC Advanced, wishing to deploy internationally in a coordination and assessment position as Information Management Expert as part of an EUCPT

✓ UMI selection criteria for minimum English language level and other UMI criteria that apply to all deployable courses



# Mechanism Refresher Seminar (MRS)

#### Purpose:

To update you on the latest UCPM news, help you identify specific gaps in your knowledge and skills, and provide an opportunity for you to connect with other civil protection and disaster management professionals.

## Learning objectives:

## Upon completing this seminar, you will be able to:

- Explain the role of and current situation within the UCPM

## Target group:

- ✓ EUCPT Experts, including TAST
- ✓ Technical Experts
- ✓ DG ECHO staff (ERCC Liaison Officers)

✓ Demonstrate the requisites for a successful mission (or similar) that show proof of 'mission readiness'

✓ Demonstrate deepened knowledge and expanded skills on a specific topic related to the UCPM

✓ Modules, other response capacities' key personnel (Team Leader, Deputy Team Leader, Liaison Officer)

# Mechanism Refresher Seminar (MRS)

## Selection criteria:

- ✓ Function in civil protection/disaster management system corresponding to the target group
- ✓ Completed courses: Minimum ODC ADV/DCC +
- ✓ Completed courses for Technical Experts: UMI +
- ✓ Completed courses: Minimum OPM + one course + SEC New + one exercise (min TTX)

Methodology:	Duration:
Residential training	Two full days residential

✓ UMI selection criteria for minimum English language level and other UMI criteria that apply to all deployable courses

onee	xercise	(min TTX)	New
+ SEC	New		
se (AM	C/SMC	HLC/CND	) Old

al course

# Logistics Response Team (LRT)

#### Purpose:

To give you a realistic emergency experience through working in field-like conditions, while developing your knowledge as an emergency response manager and your capacities as a senior logistics manager/first responder. As an EC-UN joint training course, the LRT course aims to increase the efficiency of logistics response in humanitarian emergency settings, and establish a network between UCPM experts and participants from the humanitarian community, fostering joint inter-agency logistics learning and the sharing of best practices.

#### Learning objectives:

## Upon completing this seminar, you will be able to:

- an emergency
- Agency Logistics Expert within the international emergency response architecture
- ✓ Apply best practices, tools, and methodologies to achieve mission objectives
- Design an emergency humanitarian logistics response strategy
- ✓ Practice logistics assessments and information management
- Establish and maintain partnerships, including the application of a service mindset
- logistics operation concepts
- ✓ Apply knowledge by practicing the implementation of a full Logistics Cluster programme cycle

Provide immediate operational logistics surge capacity and assume an initial coordination role during the onset of

✓ Have a common understanding of the principles, attitude, skills, and knowledge required to operate as an Inter-

Understand the role and mandate of the Logistics Cluster and the functioning of joint inter-agency emergency

# Logistics Response Team (LRT)

#### Target group:

coordination and assessment position as Logistics Expert as part of an EUCPT

#### **Selection criteria**

- ✓ Basic understanding of logistics (management/sea/air/surface/other)
- English language skills at minimum B2 level (C1 level desirable)
- ✓ Inter-agency and coordination experience
- approaches
- cooperation with the Logistics Cluster in future emergencies)
- ✓ Completed courses: Minimum OPM + one course (AMC/SMC) Old + SEC New
- ✓ Completed courses: Minimum ODC ADV New
- Participation in an EU MODEX is considered an asset

✓ EU Member States and UCPM Participating States' civil protection/disaster management experts experienced at national and international level and already trained in ODC Advanced, wishing to deploy internationally in a

Previous emergency experience and/or position in an organisation with experience in emergency response

✓ Willingness to work outside your comfort zone and acceptance of working in international teams with different

✓ Stress resistant, with a high frustration tolerance, and compliant with the Code of Conduct (WFP or IFRC)

✓ Strong personal motivation, including willingness to deploy to a Logistics Cluster operation, either for their own organisation, as a secondee into the Logistics Cluster, or as a member of an EUCPT (with probable exposure to



# Logistics Response Team (LRT)



<sup>6</sup>mean that the exact placements of exercises in the training pathway will depend on expert's profile and the future Pool of Experts' certification process.

modules	2h pre-course webinar (online synchronous)	Six full days residential course

# USAR Coordination Cell (UCC)

#### Purpose:

To train you, as a selected member of an IEC Classified USAR team, in coordination methodologies. The UCC focuses on the key aspects of USAR coordination and the reinforcement of personal knowledge on relevant reference documents including the INSARAG, UNDAC and OSOCC methodologies. As an EC-UN joint training course, the UCC aims at strengthening on-site field cooperation during deployments.

#### Learning objectives:

## Upon completing this seminar, you will be able to:

- USAR operational worksites
- Coordination Cell (SCC)
- ✓ Prepare for and conduct USAR related coordination meetings, briefings and after-action reviews

#### Target group:

✓ EU Member States and UCPM Participating States' INSARAG Classified USAR teams' staff

#### Selection criteria:

- organisation
- deploy worldwide to support UC operations during future deployments

✓ Have a comprehensive knowledge of: humanitarian coordination structures; analysis and planning processes; the importance of performing effective operational planning for large scale sudden onset disasters involving multiple

✓ Establish and staff a Reception and Departure Centre (RDC), USAR Coordination Cell (UCC) and Sector

✓ Be formally nominated and supported by the INSARAG Policy and Operations Focal Points of your home

✓ Have support of your INSARAG Policy Focal Point to be made available to deliver UC training within your region, and

# USAR Coordination Cell (UCC)

- planning tactical USAR operations
- ✓ Have a comprehensive knowledge of: the INSARAG, UNDAC and OSOCC methodologies; all INSARAG and the Internet; the Virtual OSOCC and GDACS platforms
- application
- ✓ Proficient use of the English language (B2 minimum level)
- ✓ Completed courses: Minimum DCC New
- ✓ Completed courses: Minimum MBC or TEC Old + SEC New
- ✓ Participation in an EU MODEX is considered an asset

Methodology:	Duration:
Blended training	Self-paced e-learning modules a material (online asynchronous)

✓ Be a rostered and fully deployable member of an INSARAG Classified USAR team with experience in

forms and coordination toolkits; KOBO Toolbox; ICT equipment including the use of Microsoft products,

✓ Have completed either the online OSOCC Course, or have attended an OSOCC Course within five years of



nodules and reading

Five full days residential course

# **Emergency Medical Team Coordination Cell (EMTCC)**

#### Purpose:

To familiarise you with the EMT coordination methodology, in order to support the national response based in the national emergency operations centre and incident management system. The EMTCC also intends to develop a cadre of regionally-based personnel who could be readily seconded to an EMTCC during emergency response operations requiring both national and/or international EMT response. As an EC-UN joint training course, the EMTCC aims to strengthen on-site field cooperation during deployments.

## Learning objectives:

## Upon completing this seminar, you will be able to:

- ✓ Support the functions, responsibilities, and core activities of an EMTCC in each phase of a critical emergency response operation, with a clear focus on the support of the people in need
- ✓ Gain trust and confidence from EMTs and other response stakeholders through demonstration of professionalism, dedication, and application of the latest coordination methodologies and tools
- Contribute to effective team performance in a stressful, unknown, highly challenging and rapidly changing multilateral environment
- ✓ Select the appropriate interpersonal and facilitation skills for dealing with a range of actors, interests, and approaches
- Continually evaluate the humanitarian context and coordination response to devise appropriate and flexible solutions to EMT coordination challenges as they arise
- Actively contribute to a community of EMT coordination practitioners committed to upholding humanitarian principles and standards

# **Emergency Medical Team Coordination Cell (EMTCC)**

#### Target group:

#### Selection criteria:

- Previous international field experience
- ✓ Knowledge of national/international health response mechanisms
- emergency response operations
- relevant field exercises and training courses
- outbreak response, medevac and WASH
- ✓ Proficient use of the English language (B2 minimum)
- ✓ Completed courses: Minimum ODC Adv or DCC New

 EU Member States and UCPM Participating States' civil protection/disaster management experts experienced at national and international level foreseeing to deploy internationally under the UCPM in medical emergencies

✓ Availability for deployments under the UCPM with possible secondment to WHO EMT Coordination Cell during

✓ Availability to contribute to preparedness activities under the UCPM related to the subject matter, including

✓ At least five years of experience in health and emergency related areas of relevance to EMTCC functions, in particular: leadership and coordination; health operations management; information and data management; operations and team support, including logistics and field hospital support; liaison either to civil-military or national-international response mechanisms involving medical teams; expert advisor roles e.g. clinical (specifically trauma systems management, infectious diseases, rehabilitation etc.), public health expertise related to disasters,

# Emergency Medical Team Coordination Cell (EMTCC)

- Completed courses: Minimum MBC or TEC
   Old
   + SEC
   New
   or minimum OPM + one course
   (AMC/SMC)
   Old
   + SEC
   New
- ✓ Participation in an EU MODEX is considered an asset
- ✓ NOTE: A professional medical background is not mandatory for this training event

Methodology:	Duration:
Residential training	Five full days residential c

course

# **Enviroment and Emergencies Training (EET)**

#### Purpose:

To provide you with the skills and tools to rapidly assess environmental risks in emergency situations and minimise negative impacts on human health, livelihoods, and the environment. As an EC-UN joint training course, the EET brings together UCPM Environmental Experts and UN emergency responders with the aim of strengthening on-site field cooperation during deployments.

#### Learning objectives:

## Upon completing this seminar, you will be able to:

- ✓ Deploy as an Environmental Expert on response missions through the UCPM
- management
- national and international response
- decision-makers and stakeholders in disaster settings

#### Target group:

Environmental Experts on response missions supported by the UCPM

 Explain the role and responsibilities of Environmental Experts within the international emergency response architectures, including liaison with relevant stakeholders and under established coordination mechanisms

 Relate how environment can be included in emergency response and recovery planning and proactively seek to anchor environment to all lines of action, from coordination to coordinated assessments and information

✓ Be confident to exercise a key role in environmental coordination, including by ensuring linkages between the

Be fully conversant of key tools and methodologies for rapid environmental assessment in emergency situations

✓ Communicate and translate complex, scientific findings into simple, useful and actionable information for

EU Member States and UCPM Participating States' experts with an environmental background, willing to deploy as

# Enviroment and Emergencies Training (EET)

#### Selection criteria:

- ✓ Background and expertise in at least one of the following areas: general environmental management; geo-hazards; wildfires; disaster waste management
- ✓ Availability for deployment on UN/UCPM emergency response missions at short notice
- ✓ Proficiency in English (B2 minimum)
- ✓ Knowledge of national/international emergency response mechanisms
- Previous experience in emergency situations at the national or international level
- ✓ Completed courses: Minimum ODC Adv New
- ✓ Completed courses: Minimum TEC Old + SEC New or minimum OPM + one course (AMC/SMC) Old + SEC New
- ✓ Participation in an EU MODEX is considered an asset

Methodology:	Duration:		
Blended training	Self-paced e-learning modules and reading material (online asynchronous)	Pre-course webinar (online synchronous)	Six full days residential course

environmental emergency preparedness and response; oil pollution (either marine or terrestrial); chemical contamination and/or hazardous materials; dam stability; water resources management/water contamination;



# Training for civil protection and disaster management stakeholders

Training components of the programme for civil protection and disaster management stakeholders are open to all staff involved with the European civil protection system, including some experts who will be deployed on a UCPM mission.

## Who can participate?

Actors from different fields and disciplines involved in disaster management at local, national, regional and international level, who work in close connection with the UCPM and deployable management staff of modules, other response or rescEU capacities.

These courses are open to EU Member States and UCPM Participating States and eligible third countries (EU candidate and potential candidate and Eastern and Southern Neighbourhood countries).





# Training for civil protection and disaster management stakeholders

Training courses for civil protection and disaster management stakeholders aim to enhance the national disaster response management system and support better integration of UCPM intervention.

# Mechanism Introduction Course for National Civil Protection and Disaster Management Staff (NAT)

#### Purpose:

To increase your knowledge on and awareness of the UCPM and its functioning, particularly the process of requesting and receiving assistance and interacting efficiently with UCPM experts and response capacities.

## Learning objectives:

## Upon completing this course, you will be able to:

- ✓ Understand the role of the EU in Disaster Management
- ✓ Identify the structure and main strategic and operational actors of the UCPM
- Recognise the options and tools of the UCPM and its added value for EU Member States, UCPM Participating States and third countries
- ✓ List the benefits of UCPM actions in the field of prevention, preparedness and response
- Explain the specific role of the various actors involved in a disaster response
- ✓ Understand the concept and identify main elements of HNS and the EU HNS Guidelines
- ✓ Recognise the importance of cultural competencies in an international environment

# Mechanism Introduction Course for National Civil Protection and Disaster Management Staff (NAT)

## Target group:

## Selection criteria:

- ✓ Function in civil protection/disaster management system corresponding to the target group
- ✓ Minimum English language level B1



✓ Personnel from EU Member States and UCPM Participating States' disaster management authorities

Personnel from EU Member States and UCPM Participating States' disaster management organisations

Personnel from international and regional organisations involved in civil protection/disaster management

 Personnel from civil protection/disaster management authorities and agencies from eligible third countries (EU) candidate countries and potential candidate countries, EU Eastern and Southern Neighbourhood countries)

Two hours post-course webinar (online synchronous) [optional]

# Mechanism Course for National Authorities UCPM Contact Points (NCP)

#### Purpose:

To increase your awareness of and knowledge on the UCPM and its functioning, particularly how to interact with the ERCC and use different UCPM tools and procedures. You will strengthen your skills to respond to UCPM activations and activities, such as requests for assistance, deployments, transport procedures, communication with the ERCC, Common Emergency Communication and Information System (CECIS) and HNS.

## Learning objectives:

## Upon completing this course, you will be able to:

- Explain the specific role of the various actors involved in a UCPM activation
- Guidelines
- ✓ Understand different UCPM tools in the field of prevention, preparedness and response
- Explain the tools which support UCPM activations
- Explain the role and functions of the ERCC
- ✓ Describe CECIS functionalities
- ✓ Produce a UCPM request for assistance
- Demonstrate how to support coordination and reception of assistance in-country
- ✓ Respond efficiently to a request for assistance and send assistance
- Recognise the financial and legal implications of offering and receiving assistance

✓ Understand the UCPM and its added value for EU Member States, UCPM Participating States and third countries

✓ Understand the HNS concept and tasks to be accomplished in your role in the context of application of the HNS

# Mechanism Course for National Authorities UCPM Contact Points (NCP)

- States and others

## Target group:

- ✓ Personnel in direct contact with the ERCC (e.g. staff from international departments)
- ✓ ERCC personnel

## Selection criteria:

- ✓ Function in civil protection/disaster management system corresponding to the target group
- ✓ Minimum English language level B1

Methodology:	Duration:
Blended training	Four hours self-paced preparatory module (online asynchronous)

✓ Communicate and coordinate effectively with counterparts in the ERCC, EU Member States, UCPM Participating

Describe the UCPM lessons learned process and how to integrate the lessons identified at national level

✓ Contact Points designated by the EU Member States and UCPM Participating States in the framework of the UCPM, and related personnel working closely with these Contact Points on UCPM-related matters

✓ Contact Points from eligible third countries (EU candidate countries and potential candidate countries)

Half day pre-course webinar (online synchronous)

Two full days residential course

Half day post-course webinar (online synchronous)

# **Operational Integration Course (OIC)**

#### Purpose:

To raise your awareness and increase your knowledge about the UCPM and its functioning, with the aim of strengthening the operational cooperation between the on-site emergency response services of a disaster-affected country and the incoming European assistance, according to the EUHNS guidelines and principles and other nationally and internationally recognised standards.

#### Learning objectives:

## Upon completing this course, you will be able to:

- ✓ Describe the UCPM operational response
- Demonstrate the cultural competences required to operate in an international environment
- Participating States to ensure smooth disaster responses
- ✓ Integrate best practices in the provision of HNS on a national and international level
- ✓ Recognise interoperability challenges
- the field, and command and control systems (national/local)
- ✓ Demonstrate leadership, negotiation and informed decision-making skills

✓ Understand the UCPM and its added value for EU Member States and UCPM Participating States

✓ Understand the EU HNS guidelines and other internationally recognised procedures for mutual information exchange at operational level between requesting, transit and assisting EU Member States and UCPM

✓ Identify most relevant stakeholders in the HNS system in the frame of an international emergency

 Demonstrate the capability to manage communication challenges and IM in an emergency, and to report to the headquarters, including handover and takeover procedures, documentation and troubleshooting

Demonstrate the ability to apply appropriate coordination arrangements (international, European), cooperation in

# **Operational Integration Course (OIC)**

incoming response teams

## Target group:

- eligible third countries (EU candidate countries and potential candidate countries)
- Officer)

## Selection criteria:

- ✓ Function in civil protection/disaster management system corresponding to the target group:
  - Emergency response staff (On-site officers/commanders, HNS Liaison Officers)
  - Leader, Liaison Officer)
- ✓ Minimum English language level B1

Meth	odology:	Duration:
	<b>Blended training</b>	Three hours self-paced p (online asynchronous)

✓ Demonstrate interaction and communication skills between on-site commanders, HNS cell and international

✓ On-site Officers/Commanders and HNS Liaison Officers from EU Member States, UCPM Participating States and

✓ Modules, other response and rescEU capacities' key personnel (Team Leader, Deputy Team Leader, Liaison

✓ Modules, other response and rescEU capacities' key personnel (Team Leader, Deputy Team

d preparatory module

Four full days residential course

# Mechanism Introduction Course for EU Delegations and ECHO Offices Staff (EUD)

#### Purpose:

To provide essential knowledge about the UCPM, the disaster management cycle, the legal framework for civil protection and humanitarian aid, and the role of EU Delegations, ECHO Field Offices, and other EU actors during UCPM activations in third countries.

## Learning objectives:

## Upon completing this course, you will be able to:

- Recognise different phases of the disaster management cycle and the types of disasters
- Explain the UCPM and DG ECHO's policies and actions
- ✓ Understand the legal framework for civil protection and humanitarian aid
- ✓ Describe EU disaster prevention, preparedness and response activities outside the EU
- ✓ Understand the international disaster response and coordination structure, and the EU's role in this
- Request for Assistance (RFA) and HNS by local authorities
- ✓ Understand the roles played by the different actors involved in UCPM deployment and the tools used
- Describe responsibilities and cooperation among different EU actors during a UCPM mission: EU Delegation, ECHO Field Office, EUCPT, EU MS embassies and representations

✓ Discover basic principles of EU assistance and activation of the UCPM by a disaster-stricken country, including the

# Mechanism Introduction Course for EU Delegations and ECHO Offices Staff (EUD)

## Target group:

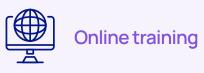
- ✓ Consular Correspondents/Civil protection focal points in EU Delegations
- ✓ DG ECHO Field Offices staff
- ✓ EU Member State and UCPM Participating States' embassies and representations in third countries

## Selection criteria:

Function corresponding to the target group

Methodology:

**Duration**:



Three hours self-paced module (online asynchronous)

# **Online modules**

For those seeking specialised knowledge, online modules are offered in a range of subjects. In addition to English language, some modules are offered in French, Spanish and Arabic.

## Purpose:

Stand-alone UCPM online modules provide an opportunity for you to gain more in-depth understanding of specialised subject-areas that are not covered in the core UCPM training offer, refresh your knowledge, or prepare before taking part in another UCPM course.

## Target group:

Online modules are open and freely accessible to all national, European and international civil protection and disaster management experts and staff who are registered on the EU Academy <u>online platform</u>.

## The current online modules are:

- Cultural sensitivity and gender
- ✓ Information Management
- ✓ Introduction to the UCPM

# **Online modules**

- ✓ UCPM refresher e-learning modules:
  - ✓ Pre-deployment refresher course for Team Leaders and Deputy Team Leaders
  - ✓ Pre-deployment refresher course for all UCPM experts
- ✓ Aerial Forest Firefighting (AFFF) capacities
- ✓ Module for ERCC Liaison Officers
- economic sense

#### **Duration**:

30 minutes to 3 hours

Economics for disaster prevention and preparedness: Why investing in prevention and preparedness makes

# Flexible training to respond to emerging risks and needs

The flexible component of the UCPM Training and Exercises Programme is represented by ad hoc training courses, training of trainers, and thematic seminars and workshops on a wide-range of topics within the European civil protection and disaster risk management realm.

#### Purpose:

✓ To more rapidly address knowledge and skills gaps that are identified in the UCPM

#### Target group:

✓ All deployable experts and non-deployable disaster management/civil protection stakeholders

## The current flexible training activities are:

- ✓ Workshops for the European Civil Protection Pool Peer Certifiers
- ✓ National Training Coordinators online module
- ✓ Workshops for Team Leaders of the European Union Civil Protection (EUCP) and United Nation Disaster and Assessment Coordination (UNDAC) Teams
- ✓ Training of trainers courses for EU MODEX coaches and trainers
- ✓ Training course on Evidence for Policy in Disaster Risk Management

# 

How to register for the training programme



# How to register for the training programme

Through the UCPM training programme, civil protection experts and disaster management personnel can acquire competencies they need to collaborate effectively in response to disasters. The training programme also provides access to a community of highly-skilled peers ready to support and engage in UCPM operations and activities worldwide.

To take part in training courses, you must be nominated by your <u>National Training Coordinator or National Focal</u> Point (third countries).

Online training modules are accessible when you register on the EU Academy: Knowledge Network - UCPM Training and Exercises Programme Page.

To find out more, go to the <u>training webpage</u> of the Union Civil Protection Knowledge Network.







civil-protection-knowledge-network.europa.eu

**Union Civil Protection Knowledge Network** 

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