



Empower-Citizens

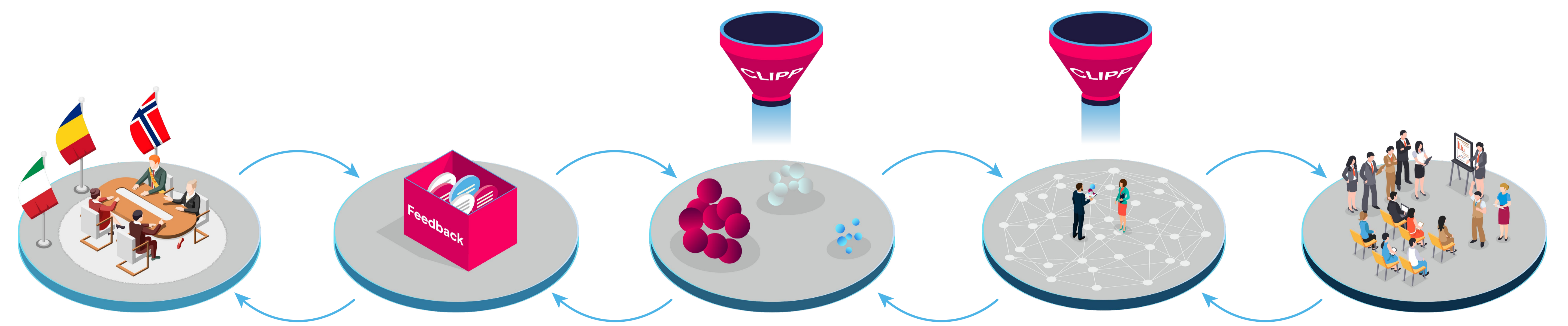
Empowering Citizens by Considering their Feedback in Preparedness Plans

What is the Empower-Citizens project about?

The Empower-Citizens project builds on past EU and national initiatives to review, adapt and integrate existing practices for eliciting, selecting, filtering and aggregating experiences and feedback from citizens, communities and civil society organisations (CSOs). These outputs are being consolidated into a structured procedure for revising and improving preparedness plans called "Citizen & Authority Learning and Improving Preparedness Plans" (CLIPP).

What is the CLIPP procedure and its five steps?

Citizens possess unique, valuable knowledge from disasters and simulations. Due to their local proximity, social ties, and a good understanding of the environment, they often act as effective spontaneous volunteers. As a result, their feedback can provide essential, complementary insights for professional actors in managing future events. The CLIPP procedure provides guidelines on how to collect, evaluate and integrate such feedback and experiences into preparedness planning through five key steps.



1. Understanding the local context

Engaging key stakeholders in mapping the local context and actors to design context-appropriate and inclusive citizen participation processes.

2. Fostering dialogue with citizens

Having a dialogue with citizens to collect their experiences, local insights and practical lessons related to crisis management.

3. Organising information

Gaining an overview of key aspects raised, categorising and validating information, and integrating professional and institutional expertise with residents' local experiences.

4. Revising preparedness plans

Updating preparedness plans based on the information and knowledge gathered in steps 1-3.

5. Sharing lessons learnt with citizens

Ensuring transparency and sustained participation in local emergency preparedness efforts.

Who is this procedure for?



... and anyone else involved in the development and revision of preparedness plans at the local, regional and national levels, or interested in promoting innovative forms of active citizenship.

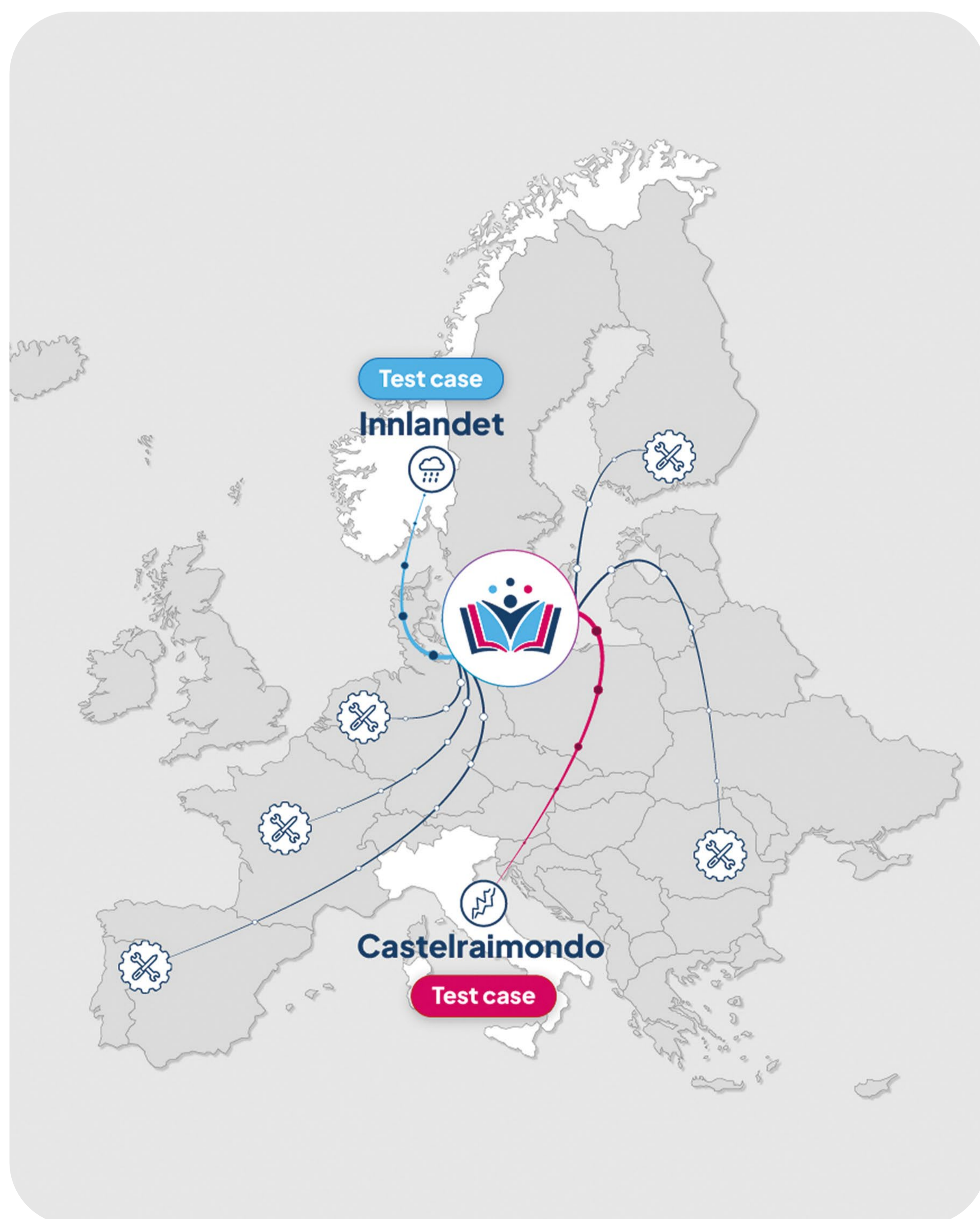
How to use the CLIPP procedure?

The CLIPP procedure and its five steps are intended as a high-level guide, requiring adaptation to the specific context, the type of participants involved and the dynamics of the process itself. Within each step, users may select, adapt or introduce methods that best suit their particular needs and circumstances. The CLIPP procedure can also be applied partially, using selected steps as needed. While this allows flexibility in choosing which steps and methods to apply, the procedure should always adhere to key principles of citizen engagement.



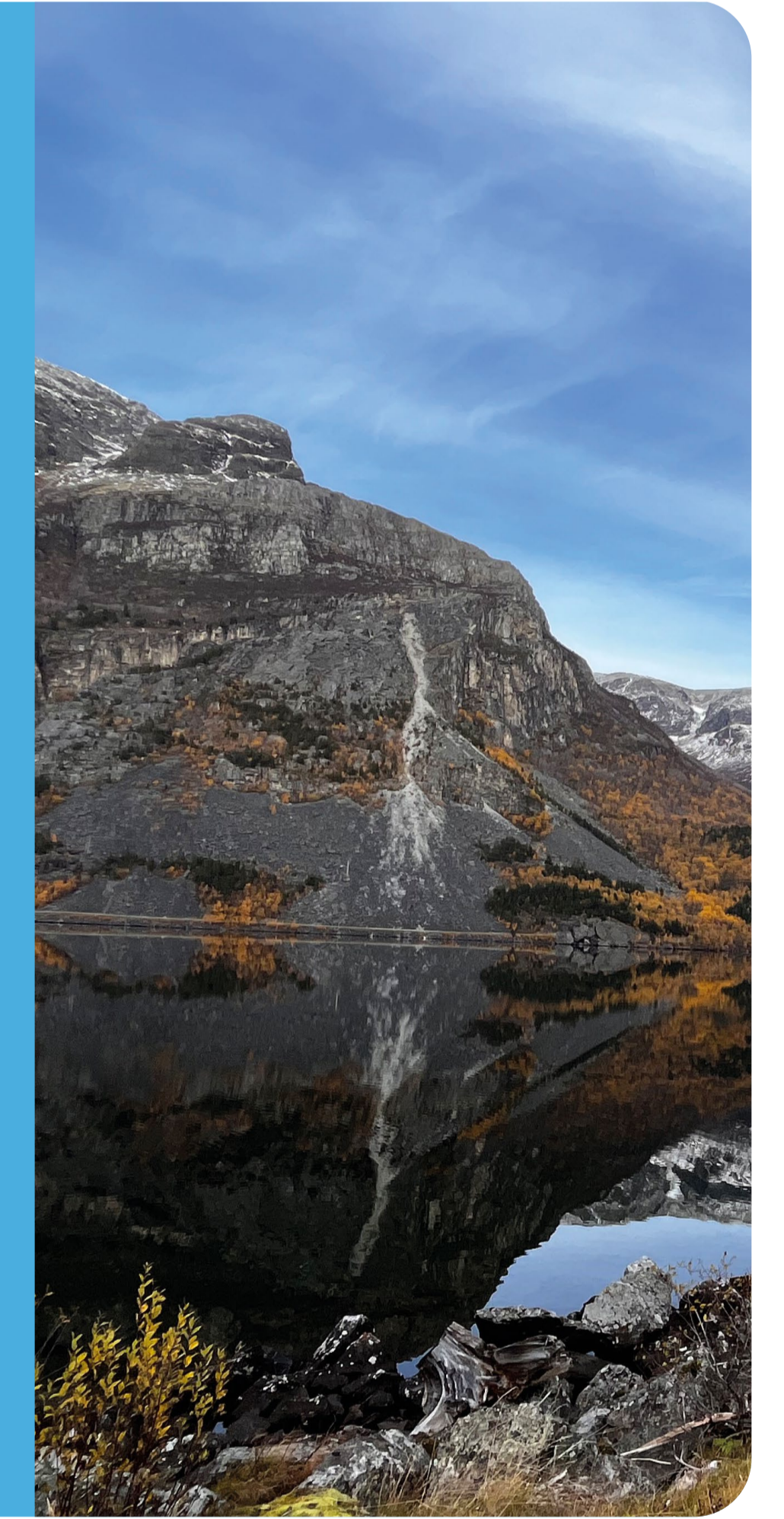
Has the CLIPP procedure been tested?

The procedure is being evaluated by revising two real preparedness plans in **Castelraimondo (Italy)** and **Innlandet County (Norway)**, focusing on lessons learnt from citizens. The co-creation, critical thinking and participatory activities involving local authorities, civil society organisations and citizens contribute to all project results. The procedure will also be scaled up for wider European application.



Innlandet County

Innlandet County is a major inland region of Norway, characterised by stunning natural landscapes, including the country's largest lake, Mjøsa. Its deep valleys and numerous waterways make the region vital for hydropower, but also highly vulnerable to water related natural hazards. In 2023, the region was severely hit by the extreme weather Storm Hans. The massive rainfall caused extensive flooding, landslides, and infrastructure damage, isolating communities and leading to the evacuation of around 1,600 people. While the economic cost was high, the lack of casualties highlighted the success of crisis management and first-responder efforts to evacuate people and rescue those who were stranded. Today, the region's focus is on recovery, rebuilding, and increasing its resilience against future climate events.



Castelraimondo

Castelraimondo is a charming town, of around 4,000 inhabitants, located in the province of Macerata, in the Marche region of central Italy. It is known for its rich history and evocative landscapes. Nestled in the scenic hills of the Apennines, it is characterised by its historical landmarks, including medieval architecture and ancient buildings. In 2016, the area was struck by a powerful earthquake, which caused significant damage to historic structures and homes. The local community demonstrated great resilience and determination in the reconstruction process, with various restoration and seismic upgrade projects. Today, Castelraimondo is recovering, preserving its cultural heritage and identity.



Are you interested in citizen engagement in emergency preparedness actions?

To understand how you can get involved, contact us at: empower-citizens@dblue.it



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Statsforvalteren i Innlandet

